

## International mail service availability chart (Updated on March 29)

How to read the table

**The countries/territories whose status has changed since the announcement on March 17, 2021 are indicated in yellow and underlined.**

For information on the delivery delays and other precautions, please see "Delays in Japan" and "Precautions concerning delivery and other matters after mail items arrive at the destination countries and territories."

✓ : Acceptable, \*: Acceptable for some items or to some regions (see Restrictions), X : Not acceptable, — : No service

International ePacket is included in Air Letter-post items.

International ePacket Light is not acceptable because it is included in SAL Letter-post items.

Because of the global reduction of flights, considerable delivery delays are expected for accepted outbound mail items.

Number	Destination	Letter-post			Parcels			EMS	Restrictions, and Delays in Japan (N) : Restrictions in the normal period (T) : Temporary restrictions caused by the novel coronavirus pandemic (D) : Delays in Japan	Precautions concerning delivery and other matters after mail items arrive in the destination countries and territories (Contents of notification from foreign postal operators)
		Air	SAL	Surface	Air	SAL	Surface			
037	China	✓	X	✓	✓	X	✓	✓		
006	United States of America	*	X	✓	X	X	✓	X	(T) Among Air items, only some letter-post items are accepted. Check "Acceptance/non-acceptance of international mail to the United States, etc." for details. (D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights. <u>In addition, arrival of surface mail at the destination country (territory) may be delayed as transport is expected to take considerably more time than normal owing to cargo congestion.</u> (N) EMS items to some regions are not acceptable.	Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
042	Republic of Korea	✓	—	✓	✓	—	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory) . Items will not be handed directly to addressees in the following area. Affected area: Daegu
135	Philippines	✓	X	✓	✓	X	✓	✓	(D) Loading items onto airplanes is expected to take about two to three weeks due to the shortage of loading space caused by the reduction of flights. (N) EMS items to some regions are not acceptable.	International mail processing centers are operating with a skeleton workforce in order to accept inbound mail items. Therefore, delivery delays will be experienced in the country (territory) . Only postal items containing cheques or medical supplies will be delivered to quarantine areas.
037.3	Taiwan	✓	—	✓	✓	—	✓	✓		
037.1	Hong Kong	✓	X	✓	✓	X	✓	✓		
013	Australia	*	X	✓	X	X	✓	X	(T) Among Air items, only some letter-post items are accepted. Check "Acceptance/non-acceptance of international mail to the United States, etc." for details. (N) EMS items to some regions are not acceptable.	Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees. <u>In addition, delays will be experienced in the delivery of mail items destined for regions with the following postcodes. (Detailed information is provided on the Australia Post website.):</u> <u>New South Wales:</u> <u>2126, 2869, 2877, 2775, 2154, 2839, 2826, 2822, 2829, 2795, 2840, 2818, 2828, 2825, 2750, 2400, 2453, 2751, 2752, 2753, 2756 and 2578.</u> <u>Queensland:</u> <u>4213, 4228, 4220, 4223, 4213, 4228, 4220, 4223, 4215, 4217, 4218, 4226, 4270, 4272, 4275, 4210, 4211, 4209, 4212, 4214, 4216, 4470, 4370, 4371, 4372, 4373, 4128, 4270, 4272, 4275, 4500 and 4503.</u>
165	Thailand	✓	X	✓	✓	X	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory) .
065	Great Britain	✓	X	✓	✓	X	✓	✓	(D) Transportation of outbound mails to the destination is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Items will not be handed directly to addressees.
151	Singapore	✓	X	✓	✓	X	✓	✓		Items will not be handed directly to addressees, so writing the addressee's phone number on the item is recommended.
082	Iceland	✓	X	✓	✓	X	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
081	Ireland	✓	X	✓	✓	X	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights. (N) EMS items to some regions are not acceptable.	Items will not be handed directly to addressees.
015	Azerbaijan	✓	X	X	✓	X	X	X		
066.2	Ascension	X	—	✓	—	—	✓	—		
001	Afghanistan	✓	—	X	✓	—	X	—		
053	United Arab Emirates	X	X	✓	X	X	✓	X		
004	Algeria	✓	X	✓	✓	X	✓	✓		
011	Argentina	✓	X	X	✓	X	X	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
133.1	Aruba	✓	—	✓	✓	—	✓	—		
003	Albania	✓	—	✓	✓	—	✓	—		Delays will be experienced in the delivery of mail items in the country (territory) .
012	Armenia	✓	X	X	✓	X	X	—		Considerable delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
066.1	Anguilla	✓	—	✓	✓	—	X	—		
008	Angola	✓	—	X	✓	—	X	—		
009	Antigua and Barbuda	X	—	✓	X	—	X	—	(N) Parcels to some regions are not acceptable.	
060	Andorra	✓	X	✓	✓	X	✓	✓		
180	Yemen	X	—	X	X	—	X	—		
083	Israel	X	X	✓	X	X	✓	X		Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees, so writing the addressee's mobile phone number on the item is recommended.
084	Italy	✓	X	✓	✓	X	✓	✓	(N) EMS items to some regions are not acceptable.	Loading mail items onto airplanes is expected to take about 1 month due to the shortage of cargo space caused by the reduction of flights. Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
080	Iraq	✓	—	X	✓	—	X	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	
079	Iran	✓	—	X	✓	—	X	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory) .
077	India	X	X	✓	X	X	✓	X		Delays will be experienced in the delivery of mail items in the country (territory) .
078	Indonesia	✓	X	✓	✓	X	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
007.1	Wake Island	*	X	✓	X	X	✓	—	(T) Among Air items, only some letter-post items are accepted. Check "Acceptance/non-acceptance of international mail to the United States, etc." for details.	
126	Uganda	✓	—	X	✓	—	X	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory) .
174	Ukraine	✓	X	✓	✓	X	✓	✓	(N) Items to Crimea and Sevastopol are not acceptable. (N) EMS items to some regions are not acceptable. (D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
127	Uzbekistan	X	X	✓	X	X	✓	—		
175	Uruguay	X	—	X	X	—	—	X		Delays will be experienced in the delivery of mail items in the country (territory) .
066.14	British Virgin Islands	X	—	✓	X	—	X	—		Postal services are partially suspended in the country (territory) .
054	Ecuador	✓	—	X	✓	—	X	✓		Postal services are partially suspended in the country (territory) .
051	Egypt	✓	X	X	✓	X	X	✓		
056	Estonia	✓	X	✓	✓	X	✓	✓		Items will not be handed directly to addressees.
05602	Eswatini	X	—	X	X	—	X	—		Delays will be experienced in the delivery of mail items in the country (territory) .
057	Ethiopia	✓	—	X	✓	—	X	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	
05402	Eritrea	X	—	✓	X	—	X	—		
052	El Salvador	X	—	X	X	—	X	X		Delays will be experienced in the delivery of mail items in the country (territory) .
014	Austria	✓	X	✓	✓	X	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.

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		Air	SAL	Surface	Air	SAL	Surface			
125	Oman	✓	-	✓	✓	-	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	
132	Netherlands	✓	X	✓	✓	X	✓	✓		Items will not be handed directly to addressees.
133.4	Bonaire, Saba and Sint Eustatius	✓	-	✓	✓	-	✓	-		
064	Ghana	✓	-	X	✓	-	X	✓		
034	Cape Verde	✓	-	X	✓	-	X	-		
065	Guernsey	✓	X	✓	✓	X	✓	✓		
073	Guyana	X	-	✓	X	-	X	-		Delays will be experienced in the delivery of mail items in the country (territory) .
089	Kazakhstan	✓	X	✓	✓	X	✓	-		Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
138	Qatar	✓	-	X	✓	-	X	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory) .
060.1.1	Guadeloupe	✓	-	✓	✓	-	✓	✓		
033	Canada	*	X	✓	X	X	✓	X	(T) Among Air items, only some letter-post items are accepted. Check "Acceptance/non-acceptance of international mail to the United States, etc." for details. (D) Loading mail items onto airplanes and ships is expected to take considerable time due to the shortage of cargo space caused by the reduced number of flights and sailings. Arrival of surface mail at the destination country (territory) may be delayed by around three months compared with the normal transport time owing to cargo congestion. (N) Parcels to some regions are not acceptable. (N) EMS items to some regions are not acceptable.	Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
061	Gabon	✓	-	X	✓	-	X	✓		
032	Cameroon	X	-	✓	X	-	✓	-		
062	Gambia	✓	-	✓	✓	-	✓	-		
088	Cambodia	✓	-	✓	✓	-	✓	✓		
139	North Korea	X	-	X	X	-	X	-		
10102	North Macedonia	✓	-	✓	✓	-	✓	X		Delays will be experienced in the delivery of mail items in the country (territory) .
007.1	Northern Mariana Islands	*	X	✓	X	X	✓	-	(T) Among Air items, only some letter-post items are accepted. Check "Acceptance/non-acceptance of international mail to the United States, etc." for details. (D) Loading items onto ships is expected to take about one month.	
070	Guinea	X	-	X	X	-	X	-		
071	Guinea-Bissau	X	-	X	X	-	X	-		
038	Cyprus	✓	-	✓	✓	-	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory) .
046	Cuba	X	-	X	X	-	X	X		Delays will be experienced in the delivery of mail items in the country (territory) .
133.2	Curacao	✓	-	✓	✓	-	✓	-		Items will not be handed directly to addressees.
067	Greece	X	X	✓	X	X	✓	X		Delays will be experienced in the delivery of mail items in the country (territory) .
092	Kiribati	X	-	✓	X	-	-	-		
091	Kyrgyz	X	X	✓	X	X	✓	-		
069	Guatemala	X	-	X	X	-	X	-		Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
007.1	Guam	*	X	✓	X	X	✓	X	(T) Among Air items, only some letter-post items are accepted. Check "Acceptance/non-acceptance of international mail to the United States, etc." for details. (D) Loading items onto ships is expected to take about one month. (N) EMS items to some regions are not acceptable.	
093	Kuwait	✓	X	X	✓	X	X	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	
124.1	Cook Islands	✓	-	✓	✓	-	✓	✓	(N) EMS items to some regions are not acceptable.	
047.2	Greenland	✓	X	✓	✓	X	✓	-		
013.1	Christmas Island	X	-	✓	X	-	✓	-		
068	Grenada	X	-	✓	X	-	X	-		Delays will be experienced in the delivery of mail items in the country (territory) .
045	Croatia	✓	X	✓	✓	X	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory) .Items will not be handed directly to addressees.
066.4	Cayman Islands	✓	-	X	✓	-	X	-	(N) Parcels to some regions are not acceptable.	
090	Kenya	✓	X	X	✓	X	X	✓	(N) EMS items to some regions are not acceptable.	Delays will be experienced in the delivery of mail items in the country (territory) .
044	Ivory Coast	✓	-	X	✓	-	X	✓	(N) Parcels to some regions are not acceptable.	
013.2	Cocos (Keeling) Islands	X	-	✓	X	-	✓	-		
043	Costa Rica	X	-	✓	X	-	X	X		Items will not be handed directly to addressees.
9202	Kosovo	✓	X	✓	✓	X	✓	-		
040	Comoros Islands	X	-	X	X	-	X	-		
039	Colombia	✓	X	X	✓	X	X	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
041	Congo	X	-	✓	X	-	X	-	(N) Parcels to some regions are not acceptable.	
13802	The Democratic Republic of the Congo	✓	-	✓	✓	-	✓	-		
007.1	Saipan	*	X	✓	X	X	✓	X	(T) Among Air items, only some letter-post items are accepted. Check "Acceptance/non-acceptance of international mail to the United States, etc." for details. (N) EMS items are not acceptable in part of regions.	
010	Saudi Arabia	X	X	✓	X	X	✓	X		Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
12402	Independent State of Samoa	✓	-	✓	✓	-	✓	-		Delays will be experienced in the delivery of mail items in the country (territory) .
147	Sao Tome and Principe	X	-	X	X	-	X	-		
183	Zambia	X	-	X	X	-	X	-		
060.1.5	St. Pierre and Miquelon	X	X	X	X	X	X	X		
144	San Marino	✓	X	✓	✓	X	✓	✓		
150	Sierra Leone	X	-	X	X	-	X	X	(N) EMS items to some regions are not acceptable.	
048	Djibouti	X	-	X	X	-	X	X		
066.6	Gibraltar	✓	X	✓	✓	X	✓	-		
065	Jersey	✓	X	✓	✓	X	✓	✓		
086	Jamaica	X	-	✓	X	-	X	X		Delays will be experienced in the delivery of mail items in the country (territory) .
063	Georgia	X	X	✓	X	X	✓	-		Considerable delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
160	Syria	X	-	X	X	-	X	X		
133.3	Saint Maarten	✓	-	✓	✓	-	✓	-		
184	Zimbabwe	X	-	X	X	-	X	X		Delays will be experienced in the delivery of mail items in the country (territory) .
157	Switzerland	✓	X	✓	✓	X	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
156	Sweden	✓	X	✓	✓	X	✓	✓		Items will not be handed directly to addressees.
154	Sudan	✓	-	X	✓	-	X	✓	(N) EMS items to some regions are not acceptable.	Delays will be experienced in the delivery of mail items in the country (territory) .
055	Spain	✓	X	✓	✓	X	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
158	Suriname	✓	-	✓	✓	-	X	-		Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
155	Sri Lanka	✓	X	X	✓	X	✓	✓		
15102	Slovakia	✓	X	✓	✓	X	✓	X		Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
152	Slovenia	✓	X	✓	✓	X	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
149	Seychelles	X	-	✓	X	-	✓	-		Delays will be experienced in the delivery of mail items in the country (territory) .
072	Equatorial Guinea	✓	-	✓	✓	-	✓	-		
148	Senegal	X	-	✓	X	-	✓	X		Delays will be experienced in the delivery of mail items in the country (territory) .

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		Air	SAL	Surface	Air	SAL	Surface			
181	Serbia	✓	X	✓	✓	X	✓	—		
066.11	St. Helena	✓	—	✓	✓	—	✓	—		
066.10	Saint Christopher and Nevis	X	—	✓	X	—	X	—	(N) Parcels to some regions are not acceptable.	
145	Saint Vincent	X	—	✓	X	—	X	—		Delays will be experienced in the delivery of mail items in the country (territory) .
143	Saint Lucia	X	—	✓	X	—	X	—		Delays will be experienced in the delivery of mail items in the country (territory) .
153	Somalia	X	—	X	X	—	X	—		
146	Solomon Islands	X	—	✓	X	—	✓	X	(N) EMS items to some regions are not acceptable.	
066.13	Turks and Caicos	✓	—	✓	✓	—	X	—		
161	Tajikistan	✓	X	✓	✓	X	✓	—		
162	Tanzania (United Rep.)	✓	—	X	✓	—	X	✓	(N) EMS items to some regions are not acceptable.	
164	Czech Republic	✓	X	✓	✓	X	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees. Services are suspended at post offices in areas shut down due to COVID-19.
163	Chad	X	—	X	X	—	X	—		
035	Central Africa	X	—	X	X	—	X	—		
170	Tunisia	✓	—	✓	✓	—	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory) .
036	Chile	✓	X	X	✓	X	X	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
173	Tuvalu	X	—	✓	X	—	✓	—		
047	Denmark	✓	X	✓	✓	X	✓	✓		Items will not be handed directly to addressees.
005	Germany	✓	X	✓	✓	X	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Items will not be handed directly to addressees.
167	Togo	✓	—	✓	✓	—	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
050	Dominica	✓	—	✓	✓	—	X	—		
049	Dominican Republic	X	—	X	X	—	X	—		
066.12	Tristan da Cunha	X	—	X	X	—	X	—		
169	Trinidad and Tobago	X	—	✓	X	—	✓	X		Delays will be experienced in the delivery of mail items in the country (territory) .
171	Turkmenistan	X	X	X	X	X	X	—		
172	Turkey	✓	X	✓	✓	X	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory) .
168	Tonga	X	—	✓	X	—	✓	—		Delays will be experienced in the delivery of mail items in the country (territory) .
122	Nigeria	✓	—	X	✓	—	X	✓		Delays will be experienced in the delivery of mail items in the country (territory) .
118	Nauru	X	—	✓	X	—	✓	—		
117	Namibia	X	—	X	X	—	X	—		
060.2.4	French Southern and Antarctic Territories	✓	—	✓	✓	—	✓	—		
120	Nicaragua	X	—	✓	X	—	X	—		
121	Niger	X	—	X	X	—	X	—	(N) Parcels to some regions are not acceptable.	
60.2.1	New Caledonia	X	—	✓	X	—	✓	X		Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
124	New Zealand	✓	X	X	✓	X	X	✓	(D) Loading items onto airplanes is expected to take about two to three weeks due to the shortage of loading space caused by the reduction of flights. (N) EMS items to some regions are not acceptable.	Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
119	Nepal	✓	—	X	✓	—	X	✓	(N) EMS items to some regions are not acceptable. (D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory) .
013.3	Norfolk Island	X	—	✓	X	—	✓	—		
123	Norway	✓	X	✓	✓	X	✓	✓		
066.3	Bermuda	X	—	✓	X	—	X	—		Delays will be experienced in the delivery of mail items in the country (territory) .
017	Bahrain	X	X	—	X	X	—	X		
074	Haiti	X	—	✓	X	—	X	—		
128	Pakistan	✓	X	X	✓	X	X	✓	(N) EMS items to some regions are not acceptable. (D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory) .
177	Vatican	✓	X	✓	✓	X	✓	—		Delays will be experienced in the delivery of mail items in the country (territory) .
129	Panama	✓	—	✓	✓	—	X	✓		
176	Vanuatu	X	—	✓	X	—	—	—		Delays will be experienced in the delivery of mail items in the country (territory) .
016	Bahamas	X	—	✓	X	—	X	—		
130	Papua New Guinea	X	—	✓	X	—	✓	X	(N) EMS items to some regions are not acceptable.	Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
128の2	Palau	*	X	✓	X	X	✓	—	(T) Among Air items, only some letter-post items are accepted. Check "Acceptance/non-acceptance of international mail to the United States, etc." for details. (D) Loading items onto ships is expected to take about one month.	
131	Paraguay	X	X	X	X	X	X	X		
019	Barbados	X	—	✓	X	—	X	X		Delays will be experienced in the delivery of mail items in the country (territory) .
076	Hungary	✓	X	✓	✓	X	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory) .
018	Bangladesh	X	X	✓	X	X	✓	X		
166	East Timor	X	—	X	X	—	X	—		
066.9	Pitcairn	✓	—	✓	✓	—	X	—		
058	Fiji	X	—	✓	X	—	✓	X		
059	Finland	✓	X	✓	✓	X	✓	✓		
024	Bhutan	✓	—	✓	✓	—	✓	✓	(N) EMS items to some regions are not acceptable.	Considerable delays will be experienced in the delivery of mail items in the country (territory) .
007.2	Puerto Rico	*	X	✓	X	X	✓	X	(T) Among Air items, only some letter-post items are accepted. Check "Acceptance/non-acceptance of international mail to the United States, etc." for details.	
047.1	Faroe Islands	✓	—	✓	✓	—	✓	—		
066.5	Falkland	✓	—	✓	✓	—	✓	—		
060.1.2	French Guiana	X	—	X	X	—	X	X		
060.2.2	French Polynesia	X	—	✓	X	—	✓	—		Delays will be experienced in the delivery of mail items in the country (territory) .
027	Brazil	X	X	X	X	X	✓	X		Considerable delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
060	France	✓	X	✓	✓	X	✓	✓	(N) Loading mail items onto airplanes is expected to take about 1 month due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
029	Bulgaria	✓	—	✓	✓	—	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory) .
030	Burkina Faso	X	—	X	X	—	X	—		Delays will be experienced in the delivery of mail items in the country (territory) .
028	Brunei	X	—	X	X	—	X	X	(N) EMS items to some regions are not acceptable.	
031	Burundi	X	—	X	X	—	X	—		
007.2	Virgin Islands	*	X	✓	X	X	✓	X	(T) Among Air items, only some letter-post items are accepted. Check "Acceptance/non-acceptance of international mail to the United States, etc." for details.	
007.2	American Samoa	*	X	✓	X	X	✓	—	(T) Among Air items, only some letter-post items are accepted. Check "Acceptance/non-acceptance of international mail to the United States, etc." for details.	
179	Viet Nam	✓	—	✓	✓	—	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
023	Benin	X	—	X	X	—	X	—	(N) Parcels to some regions are not acceptable.	
178	Venezuela	X	—	X	X	—	X	X		
020	Belarus	✓	X	✓	✓	X	✓	X		
022	Belize	X	—	✓	X	—	X	—		
134	Peru	X	X	✓	X	X	✓	X		Delivery is suspended except for the Lima metropolitan area. Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.



How to read the table

The countries/territories whose status has changed since the announcement on March 17, 2021 are indicated in yellow and underlined.

For information on the delivery delays and other precautions, please see "Delays in Japan" and "Precautions concerning delivery and other matters after mail items arrive at the destination countries and territories."

✓ : Acceptable, \*: Acceptable for some items or to some regions (see Restrictions), X : Not acceptable, — : No service

International ePacket is included in Air Letter-post items.

International ePacket Light is not acceptable because it is included in SAL Letter-post items.

Because of the global reduction of flights, considerable delivery delays are expected for accepted outbound mail items.

Number	Destination	Letter-post			Parcels			EMS	Restrictions, and Delays in Japan (N) : Restrictions in the normal period (T) : Temporary restrictions caused by the novel coronavirus pandemic (D) : Delays in Japan	Precautions concerning delivery and other matters after mail items arrive in the destination countries and territories (Contents of notification from foreign postal operators)
		Air	SAL	Surface	Air	SAL	Surface			
021	Belgium	✓	X	✓	✓	X	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
136	Poland	✓	X	✓	✓	X	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
025の2	Bosnia and Herzegovina	✓	—	✓	✓	—	✓	—		Delays will be experienced in the delivery of mail items in the country (territory) .
185	North Islands	X	X	✓	X	X	✓	—		
026	Botswana	X	—	X	X	—	X	X	(N) EMS items to some regions are not acceptable.	Delays will be experienced in the delivery of mail items in the country (territory) .
025	Bolivia	X	—	X	X	—	X	—		
137	Portugal	✓	X	✓	✓	X	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
075	Honduras	X	—	X	X	—	X	X		Delays will be experienced in the delivery of mail items in the country (territory) .
108の2	Marshall Islands	*	X	✓	X	X	✓	—	(T) Among Air items, only some letter-post items are accepted. Check "Acceptance/non-acceptance of international mail to the United States, etc." for details. (D) Loading items onto ships is expected to take about one month. (N) Registered post letters are not acceptable.	
037.2	Macao	✓	—	✓	✓	—	✓	✓		
102	Madagascar	✓	—	✓	✓	—	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory) .
104	Malawi	X	—	X	X	—	X	—		Postal services are partially suspended in the country (territory) .
106	Mali	X	—	X	X	—	X	—		
107	Malta	✓	X	✓	✓	X	✓	X		Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
060.1.3	Martinique	X	—	X	X	—	X	X		
103	Malaysia	✓	X	✓	✓	X	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees. Delivery service is suspended to premises or areas shut down due to COVID-19.
065	Isle of Man	✓	X	✓	✓	X	✓	✓		
111の2	Federated States of Micronesia	*	X	✓	X	X	✓	—	(T) Among Air items, only some letter-post items are accepted. Check "Acceptance/non-acceptance of international mail to the United States, etc." for details. (D) Loading items onto ships is expected to take about one month. (N) Registered post letters are not acceptable. (T) Among Air items, only some letter-post items are accepted. Check "Acceptance/non-acceptance of international mail to the United States, etc." for details.	
007.1	Midway Islands	*	X	✓	X	X	✓	—		
002	South Africa	✓	X	✓	✓	X	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory) .
154の2	South Sudan	X	—	X	X	—	X	—		
116	Myanmar	X	—	✓	X	—	✓	X	(N) EMS items to some regions are not acceptable.	Delays will be experienced in the delivery of mail items in the country (territory) .
111	Mexico	✓	X	X	✓	X	X	✓		Considerable delays will be experienced in the delivery of mail items in the country (territory) .
109	Mauritius	✓	—	✓	✓	—	✓	✓		Considerable delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
110	Mauritania	X	—	X	X	—	X	—		Acceptance of inbound mail items is suspended.
115	Mozambique	✓	—	X	✓	—	X	—	(N) Parcels to some regions are not acceptable. (D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	
113	Monaco	✓	X	✓	✓	X	✓	✓		
105	Maldives	✓	—	X	✓	—	X	✓	(N) EMS items to some regions are not acceptable.	
112	Moldova	X	X	✓	X	X	✓	—		
108	Morocco	✓	—	✓	✓	—	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
114	Mongolia	X	—	X	X	—	X	X		Delays will be experienced in the delivery of mail items in the country (territory) .
114の2	Montenegro	✓	X	✓	✓	X	✓	—		
066.8	Montserrat	X	—	✓	X	—	✓	—		
087	Jordan	✓	—	✓	✓	—	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
094	Lao People's Democratic Republic	X	—	✓	X	—	✓	X		
096	Latvia	✓	X	✓	✓	X	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
100	Lithuania	✓	X	✓	✓	X	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees.
085	Libya	X	—	X	X	—	X	—		
099	Liechtenstein	✓	X	✓	✓	X	✓	✓		
098	Liberia	✓	—	X	✓	—	X	—		
140	Romania	X	—	✓	X	—	✓	X		Delays will be experienced in the delivery of mail items in the country (territory) .
101	Luxembourg	✓	X	✓	✓	X	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory) , and items will not be handed directly to addressees. Letter post delivery is temporarily suspended.
142	Rwanda	✓	—	X	✓	—	X	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delivery service to Rusizi area is temporarily suspended.
095	Lesotho	X	—	X	X	—	X	—		
097	Lebanon	✓	—	X	✓	—	X	✓		Delays will be experienced in the delivery of mail items in the country (territory) .
060.1.4	Reunion	X	—	✓	X	—	✓	X		
141	Russian Federation	X	X	✓	X	X	✓	X	(N) EMS items to some regions are not acceptable. (D) Arrival of surface mail at the destination country (territory) may be delayed as transport is expected to take considerably more time than normal owing to cargo congestion.	Delays will be experienced in the delivery of mail items in the country (territory) .
060.2.3	Wallis and Futuna	X	—	X	X	—	✓	—		